

"Express Mail" mailing label number EL920879883US

Date of Deposit December 10, 2001.

Our Case No. 8285/479  
Ameritech Case no. A00392C1

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|                                     |   |   |
|-------------------------------------|---|---|
| In re Application of:               | ) | Examiner: <i>not yet assigned</i>           |
|                                     | ) |   |
| Scott Alan Beckwith, et al.         | ) | Examiner of parent: <i>A Romero</i>         |
|                                     | ) |   |
| Serial No. <i>not yet assigned</i>  | ) |   |
|                                     | ) | Group Art Unit No.: <i>not yet assigned</i> |
| Serial No. of parent 09/103,286     | ) |   |
|                                     | ) | Group Art Unit No. of parent 2152           |
| Filing Date: December 10, 2001      | ) |   |
|                                     | ) |   |
| Filing Date of parent June 23, 1998 | ) |   |
| For                                 |   |   |
| GLOBAL SERVICE MANAGEMENT           |   |   |
| SYSTEM FOR AN ADVANCED              |   |   |
| INTELLIGENT NETWORK                 |   |   |

**PRELIMINARY AMENDMENT**

Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

This is a continuation patent application claiming priority of U.S. patent application number 09/103,286, filed June 23, 1998. Prior to calculation of the filing fee, please enter this amendment.

Please amend the application as indicated below.

In the claims:

Please cancel claims 1-31.

Please add new claims 32-43 as shown below:

32. A global service management system for managing a plurality of service control points (SCPs) in a telecommunications network, the global service management system comprising:

a message receiving means for receiving a message for controlling two or more SCPs of the plurality of SCPs;

a first translating means for translating at least a portion of the message to a first vendor-specific format of a first SCP of the two or more SCPs; and

a second translating means for translating at least a portion of the message to a second vendor-specific format of a second SCP of the two or more SCPs.

33. The global service management system of claim 32 wherein the message receiving means comprises:

audio response means for receiving messages from a telecommunication services subscriber at a telephone.

34. The global service management system of claim 32 wherein the message receiving means comprises:

means for receiving messages from an automated provisioning system.

35. The global service management system of claim 32 wherein the message receiving means comprises:

means for receiving messages from an internal provisioning computer, the messages being prepared in response to customer questioning.

36. The global service management system of claim 32 wherein the message receiving means comprises:

means for receiving messages from the Internet.

37. The global service management system of claim 32 further comprising:

business object means for processing the message when the message requests system modifications; and

units of work means for communicating with the message receiving means and with one or more business object means for processing the message.

38. The global service management system of claim 37 further comprising:  
a first network element manager associated with the first SCP;  
a second network element manager associated with the second SCP; and  
network element manager means for managing translation of the message processed by  
the business object means in to the second vendor-specific format.

39. The global service management system of claim 38 wherein the network element  
manager means comprises:

means for translating messages from a network element manager to a format of the  
business object means.

40. A data processing method in a telecommunications network, the method  
comprising:

receiving a request for networking information retrieval at a global service management  
system which is in communication with service control points (SCPs) of two or  
more vendors;

determining if the requested network information is stored at the global service  
management system;

if the requested network information is not stored at the global service management  
system, determining which SCP stores the requested network information;

providing the requested network information to a network element adaptor; and

at the network element adaptor, translating the requested network information to a  
vendor-specific format required by the SCP which stores the requested network  
information.

41. The data processing method of claim 40 further comprising:

receiving a reply from the SCP which stores the requested network information in  
response to the message; and

reverse translating the reply from the format required by the SCP which stores the  
requested network information.

42. The data processing method of claim 41 wherein reverse translating the reply comprises:

providing portions of a request message to a reverse translation data base; and  
receiving reverse translated portions from the reverse translation database.

43. The data processing method of claim 40 wherein translating the requested network information comprises:

providing portions of a request message to a translation data base; and  
receiving translated portions from the translation database.

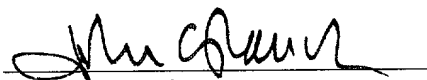
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**REMARKS**

This is a continuation patent application claiming priority of U.S. patent application number 09/103,286, filed June 23, 1998. By this paper, claims 1-31 of the parent application serial number 09/103,286 have been deleted and new claims 32-43 have been presented for examination. No new matter has been added by this amendment.

With this Amendment, the application is believed to be in condition for early action on the merits. Should the Examiner deem a telephone conference to be helpful in expediting allowance of this application, the Examiner is invited to call the undersigned attorney at the telephone number shown below.

Respectfully submitted,



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